

## Digital Health and Virtual Care Day

### Frequently Asked Questions:

#### **Live Events (8:30am – 12:00pm | 3:00pm – 5:00pm) - How they work**

There are five Live Events happening throughout the day (Live Event 1, 2, 3, 4, 5). Live Event 1 (Keynote Addresses) and 5 (Billing) run separately from the other Live Events to open and close the day. Live Event 2, 3, and 4 will run from 9:30am – 12:00pm and each of these Live Events contains 5 sessions. You can stay in the same Live Event for all 5 sessions or move-to a session you would like to see in another Live Event by changing streams [OntarioMD.live/live-streams](https://OntarioMD.live/live-streams). All sessions are being recorded.

#### **Peer Leader Virtual EMR Workshops (1:00pm – 2:30pm) – How they work**

These EMR Workshops with OntarioMD Physician, Clinic Manager and Nurse Peer Leaders are designed to help you advance your EMR knowledge and provide tips on digital health and virtual care tools. Attendees using ABELMed EHR-EMR/PM, Accuro EMR, Clinic Information System (CIS), EMR Advantage, Indivicare, OSCAR, and PS Suite EMR can visit an EMR Workshop virtual room hosted by a Peer Leader who will speak to specific topics and demonstrate features and tips on that EMR system. The different virtual rooms are posted [here](#). For Accuro EMR, OSCAR and PS Suite EMR users, there is more than one virtual room for your EMRs, and you can move between rooms. For ABELMed EHR-EMR/PM, Clinic Information System, EMR Advantage and Indivica users, there is only one virtual room for your EMR tips and tricks.

#### **Q1: Where do I register for the Digital Health and Virtual Care Day?**

**A1:** Register [here](#) for free.

#### **Q2: Who can attend the conference?**

**A2:** The conference is targeted towards clinicians, family physicians, specialists, nurses, nurse practitioners, clinic managers, residents, and students, however anyone interested in digital health and virtual care is welcome to attend.

#### **Q3: Which technology will be used for this virtual conference (Zoom, Teams, Google Hangouts, etc.)? A3:**

**A3:** This conference will use Microsoft Teams via web or desktop. Visit our [support page](#) for any questions about Microsoft Teams.

#### **Q4: How will I be able to access the sessions on the day of the conference?**

**A4:** Sessions can be accessed through [OntarioMD.live/live-streams](https://OntarioMD.live/live-streams). Simply click on the session you would like to view.

#### **Q5: Where can I view the program?**

**A5:** The program of conference topics and speakers can be found at [OntarioMD.live/program](https://OntarioMD.live/program).

#### **Q6: Will there be a Billing Information session this year?**

**A6:** Yes, Dr. Rick Tytus will be conducting a billing session from 3:00pm to 5:00pm on behalf of the Ontario Medical Association.

**Q7: What does the conference offer?**

**A7:** OntarioMD's Digital Health and Virtual Care Day virtual conference will include a variety of educational sessions to suit your interests, two thought-provoking keynote addresses, EMR Training workshops led by Peer Leaders who use the same EMR as you and a Virtual Tradeshow where you can interact with vendors and ask questions about their products.

**Q8: Is the Digital Health and Virtual Care Day similar to the EMR: Every Step Conference?**

**A8:** Yes, the Digital Health and Virtual Care Day will offer the same high-quality educational experience as the former in-person, award-winning EMR: Every Step Conference, but with a greater emphasis on other digital health and virtual care tools. This conference is 100% virtual and is FREE to attend.

**Q9: Will I be able to engage with the speakers?**

**A9:** Attendees are encouraged to ask questions throughout the sessions. A question and answer period will take place at the end of each session via live chat for the morning sessions and can be spoken for the afternoon workshops. The speakers will do their best to try to answer all the questions.

**Q10: Will we receive CME credits?**

**A10:** Yes, physicians will receive CME credits.

**Specialists:**

This event is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada and approved by the Society of Obstetricians and Gynecologists of Canada. You may claim a maximum of 5 hours (credits are automatically calculated).

**Family Physicians:**

This **Group Learning** program has been reviewed by the College of Family Physicians of Canada and is approved for 5 hours of group credits by the College's Ontario Chapter.

**Q11: What is a concurrent session?**

**A11:** A concurrent session is a session that takes place at the same time as another session.

**Q12: How many concurrent sessions will there be at once?**

**A12:** There will be three concurrent educational sessions taking place at once in the morning. The afternoon Peer Leader EMR training round tables will also be concurrent and will be conducted by certified EMR.

**Q13: How long are the concurrent sessions?**

**A13:** The morning concurrent educational sessions will be 25 minutes long. The afternoon concurrent Peer Leader EMR training round tables will be 90 minutes long.

**Q14: Can I choose more than one concurrent session when registering/can I move freely from one session to another?**

**A14:** Yes, you are free to move from one stream/session to another even if you have not signed up for the session when you registered.

**Q15: Who do I contact if I have technical difficulties?**

**A15:** You can visit our support page at [ontariomd.live/support](https://ontariomd.live/support) or email [info@ontariomd.com](mailto:info@ontariomd.com).

**Q16: How can I find out which sessions I have signed up for?**

**A16:** You do not need to sign up for sessions. You can move freely between all the different streams.

**Q17: How can I add the conference to my calendar?**

**A17:** Add the conference to your calendar using the following links: [Apple](#) [Google](#) [Office 365](#) [Outlook](#) [Outlook.com](#) [Yahoo](#)

**Q18: Will there be a Virtual Tradeshow?**

**A18:** Yes, there will be a Virtual Tradeshow from 12:00pm-1:00pm. Attendees are encouraged to check out the digital health and virtual care tools offered by the many vendors at the tradeshow.

**Q19: Will I need a webcam and microphone for the conference?**

**A19:** We encourage you to have a webcam and microphone for the afternoon EMR training round tables to be able to fully participate and ask questions. For the morning educational sessions, you don't need a webcam and microphone. You can type in your questions in the chat box.